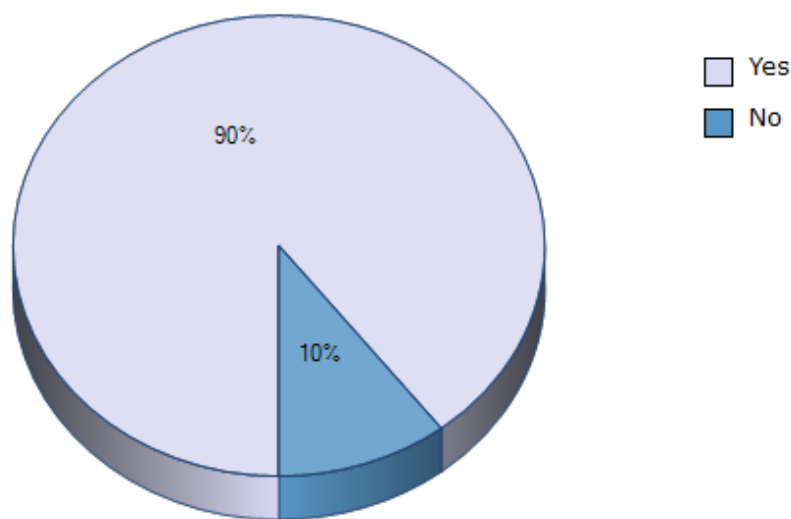


# CSCU LMS Survey Responses

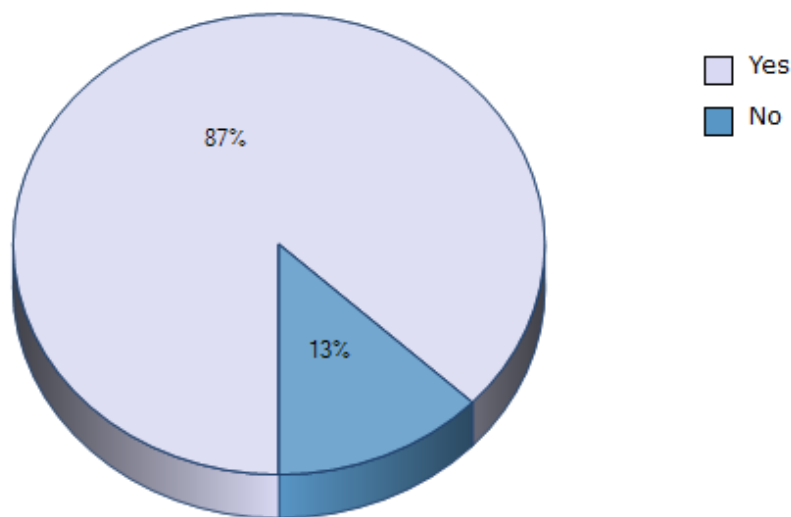
## 1. \* indicates required fields

As an instructor, have you ever used a learning management system (LMS) such as Blackboard Learn, Moodle, Canvas, Sakai, etc?



Response	Response Total	Response Percent
Yes	1954	90%
No	228	10%
Total Respondents	2182	

## 2. Do you use **Blackboard Learn** to help facilitate the teaching of your course sections?

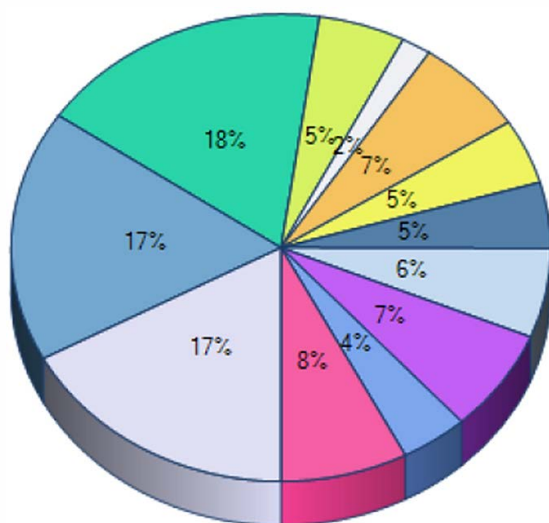


Response	Response Total	Response Percent
Yes	1685	87%
No	251	13%
Total Respondents	1936	

3. Please estimate the average number of course sections you teach per year using **Blackboard Learn** (do not include sections that do not use Blackboard Learn):

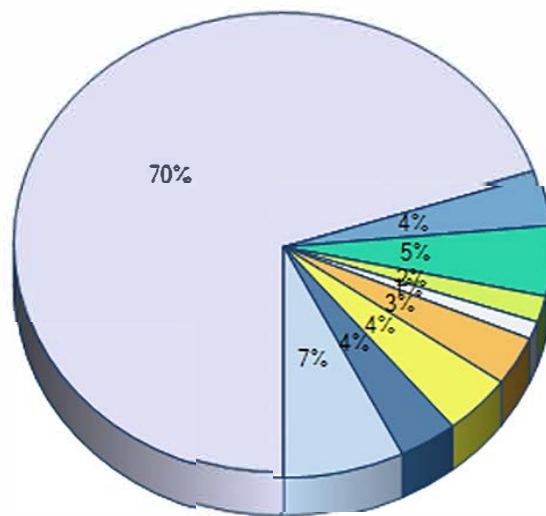
	0	1	2	3	4	5	6	7	8	9	10+	Response Total
Onground	14.81% (209)	9.99% (141)	18.21% (257)	8.08% (114)	17.72% (250)	4.46% (63)	9.36% (132)	3.76% (53)	7.87% (111)	1.35% (19)	4.39% (62)	1411
Hybrid	76.58% (1066)	10.92% (152)	6.9% (96)	1.51% (21)	2.3% (32)	0.29% (4)	0.72% (10)	0.07% (1)	0.29% (4)	0.07% (1)	0.36% (5)	1392
Online	55% (770)	9.57% (134)	10.5% (147)	5.86% (82)	6.79% (95)	3.14% (44)	4.57% (64)	0.93% (13)	1.21% (17)	0.36% (5)	2.07% (29)	1400
											<b>Total Respondents</b>	<b>1415</b>

4. What factors, if any, have persuaded you to increase your use of Blackboard Learn? [select all that apply]



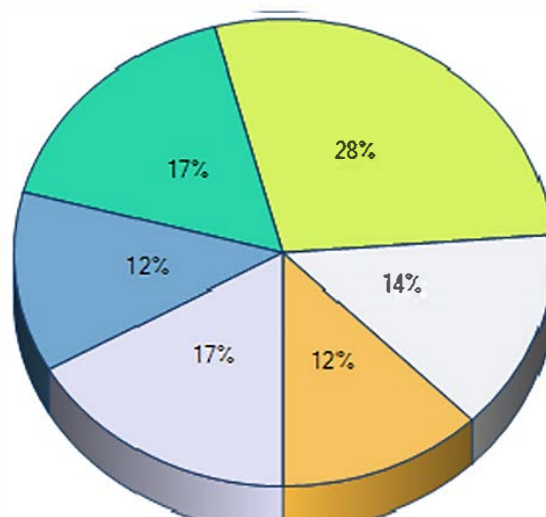
	Response Total	Response Percent
<input type="checkbox"/> You have not increased your usage	472	33%
<input type="checkbox"/> You began to see more utility for it in your teaching	480	34%
<input type="checkbox"/> Your level of comfort with the technology increased	488	34%
<input type="checkbox"/> Students requested that you use it more	143	10%
<input type="checkbox"/> Your chair or administrator requested more frequent use	49	3%
<input type="checkbox"/> You received additional training	185	13%
<input type="checkbox"/> New features were added	124	9%
<input type="checkbox"/> You are teaching more sections	126	9%
<input type="checkbox"/> You feel it is more reliable now	170	12%
<input type="checkbox"/> You have not increased your usage	196	14%
<input type="checkbox"/> Better/more consistent support is now available	111	8%
<input type="checkbox"/> Other, please specify	210	15%
<b>Total Respondents</b>	<b>1419</b>	

**5.** If your usage of Blackboard Learn has decreased over time, what factors contributed to this change? [select all that apply]



	Response Total	Response Percent
<input type="checkbox"/> Your usage has not decreased over time	1181	83%
<input type="checkbox"/> It is inflexible	60	4%
<input type="checkbox"/> It is not intuitive and difficult to use	83	6%
<input type="checkbox"/> It is unsuited to your teaching goals	31	2%
<input type="checkbox"/> It has too many features	21	1%
<input type="checkbox"/> Students find it difficult to use	58	4%
<input type="checkbox"/> It is too time-consuming	71	5%
<input type="checkbox"/> Concerns over reliability	60	4%
<input type="checkbox"/> Other, please specify	123	9%
<b>Total Respondents</b>	<b>1419</b>	

**6.** What changes would encourage you to make more use of Blackboard Learn? [select all that apply]



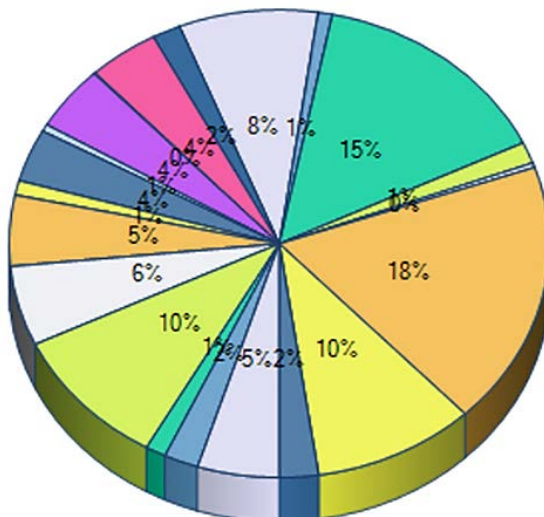
	Response Total	Response Percent
<input type="checkbox"/> More faculty training	432	30%
<input type="checkbox"/> More student training	322	23%
<input type="checkbox"/> More features and tools	430	30%
<input type="checkbox"/> Greater ease of use	720	51%
<input type="checkbox"/> Confidence in/reliability of Blackboard Learn	358	25%
<input type="checkbox"/> Other, please specify	319	22%
<b>Total Respondents</b>	<b>1419</b>	



**8.** Please indicate your satisfaction with the tools you use in Blackboard Learn:

	<b>Satisfied</b>	<b>Neutral</b>	<b>Dissatisfied</b>	<b>Response Total</b>
Achievements	9.6% (101)	86.41% (909)	3.99% (42)	<b>1052</b>
Announcements	75.83% (1007)	19.88% (264)	4.29% (57)	<b>1328</b>
Assignments	68.35% (909)	25.56% (340)	6.09% (81)	<b>1330</b>
Assignment Inline Grading	35.27% (430)	52.26% (637)	12.47% (152)	<b>1219</b>
Attendance	16.89% (187)	76.69% (849)	6.41% (71)	<b>1107</b>
Blogs	8.43% (91)	85.63% (924)	5.93% (64)	<b>1079</b>
Calendar	18.67% (213)	73.88% (843)	7.45% (85)	<b>1141</b>
Content/File Sharing	42.43% (516)	53.21% (647)	4.36% (53)	<b>1216</b>
Course Copy	56.65% (737)	34.82% (453)	8.53% (111)	<b>1301</b>
Course Messages	43.67% (524)	48.67% (584)	7.67% (92)	<b>1200</b>
Course Reports	22.41% (255)	68.19% (776)	9.4% (107)	<b>1138</b>
Discussion Boards	44.33% (555)	46.09% (577)	9.58% (120)	<b>1252</b>
Email	49.92% (631)	40.66% (514)	9.41% (119)	<b>1264</b>
External Storage (Google Drive, OneDrive)	11.49% (126)	84.05% (922)	4.47% (49)	<b>1097</b>
Gradebook	51.63% (681)	31.77% (419)	16.6% (219)	<b>1319</b>
Groups	16.7% (185)	77.8% (862)	5.51% (61)	<b>1108</b>
Media (Kaltura, Panopto, YouTube)	28.57% (330)	63.38% (732)	8.05% (93)	<b>1155</b>
Question Pools	17.13% (193)	75.95% (856)	6.92% (78)	<b>1127</b>
Retention Center	7.29% (79)	87.26% (945)	5.45% (59)	<b>1083</b>
Rubrics	27.69% (324)	64.62% (756)	7.69% (90)	<b>1170</b>
SafeAssign	22.13% (253)	69.64% (796)	8.22% (94)	<b>1143</b>
Surveys	12.58% (138)	82.22% (902)	5.2% (57)	<b>1097</b>
Syllabus	68.24% (894)	28.02% (367)	3.74% (49)	<b>1310</b>
Tests	40.56% (492)	49.38% (599)	10.06% (122)	<b>1213</b>
Videos and Podcasts	31.57% (363)	63.65% (732)	4.78% (55)	<b>1150</b>
Weblinks	44.15% (528)	52.51% (628)	3.34% (40)	<b>1196</b>
Wikis	8.4% (90)	85.71% (918)	5.88% (63)	<b>1071</b>
			<b>Total Respondents</b>	<b>1397</b>

**9.** Please indicate which external tools you make use of in your Blackboard Learn course section(s). (An external resource is content or tools that are linked to from within a Blackboard Learn course section): [select all that apply]



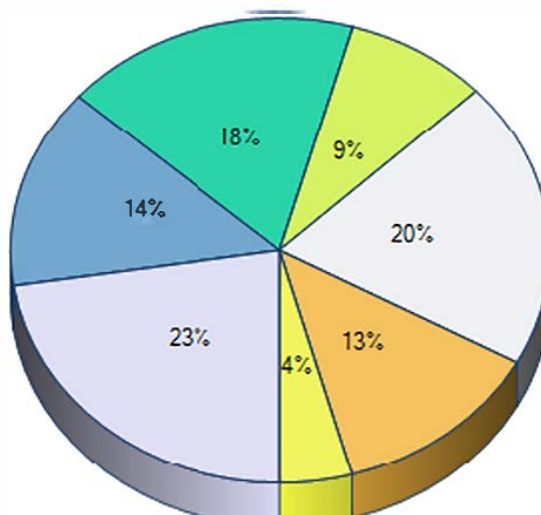
	Response Total	Response Percent
Bloggs or Journals	185	13%
Cengage Mindlinks	78	5%
Clickers, Kahoot, SmartResponse	46	3%
Grades	369	26%
Library Media Databases (Images, videos)	209	15%
Library Text Databases (Journals, ebooks)	185	13%
Macmillan	38	3%
McGraw Hill (Connect, Learnsmart, etc)	138	10%
Panopto	19	1%
Pearson MyLabs	169	12%
Piazza	3	0%
Quizzes or Tests (Respondus, Examsoft)	160	11%
Synchronous Meeting Tools (WebEx, Bluejeans)	64	5%
TedTalks	315	22%
WebAssign	32	2%
Websites	558	39%
Wikis	56	4%
WylliePlus	12	1%
YouTube	690	49%
I do not use external tools in my course sections	368	26%
Other, please specify	88	6%
<b>Total Respondents</b>	<b>1419</b>	



**10.** Please indicate your level of agreement with the following statements regarding Blackboard Learn:

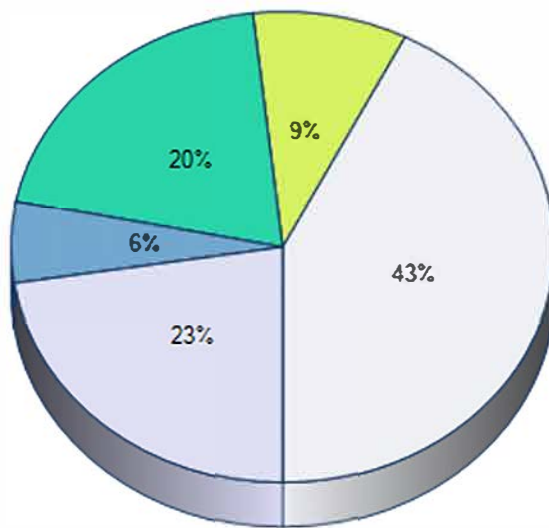
	<b>Strongly Agree</b>	<b>Agree</b>	<b>Neutral</b>	<b>Disagree</b>	<b>Strongly Disagree</b>	<b>Response Total</b>
I find it easy to use	18.61% (263)	41.97% (593)	19.96% (282)	14.79% (209)	4.67% (66)	<b>1413</b>
Provides secure login to a private course environment	34.51% (488)	47.38% (670)	16.34% (231)	1.34% (19)	0.42% (6)	<b>1414</b>
Allows variety in course materials that can be placed	25.46% (360)	46.04% (651)	21.57% (305)	4.81% (68)	2.12% (30)	<b>1414</b>
Supports multiple file formats	18.05% (255)	38.15% (539)	34.18% (483)	7.43% (105)	2.19% (31)	<b>1413</b>
Facilitates contact with students	27.79% (393)	42.22% (597)	18.95% (268)	7.92% (112)	3.11% (44)	<b>1414</b>
Increases my efficiency	28.15% (398)	36.78% (520)	20.37% (288)	9.19% (130)	5.52% (78)	<b>1414</b>
Enhances my effectiveness	26.38% (373)	39.82% (563)	22.28% (315)	7.92% (112)	3.61% (51)	<b>1414</b>
Enables student success	23.76% (336)	38.47% (544)	28.15% (398)	6.86% (97)	2.76% (39)	<b>1414</b>
Helps facilitate goals and pedagogical approaches	21.29% (301)	37.84% (535)	31.47% (445)	5.87% (83)	3.54% (50)	<b>1414</b>
<b>Total Respondents</b>						<b>1414</b>

**11.** Please select the statements you agree with regarding training for Blackboard Learn: [select all that apply]



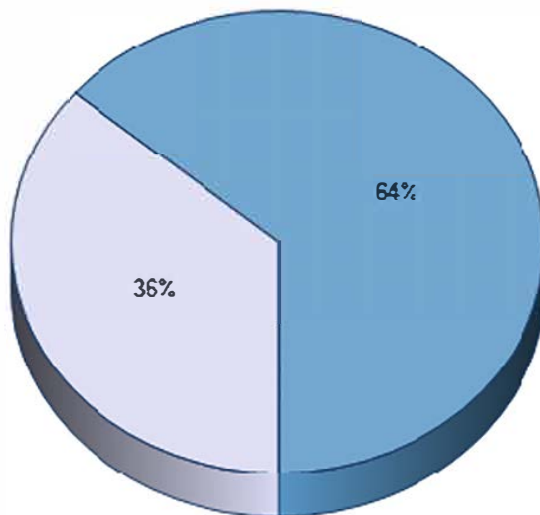
	<b>Response Total</b>	<b>Response Percent</b>
<input type="checkbox"/> Training is required to efficiently use Blackboard Learn.	<b>891</b>	<b>63%</b>
<input type="checkbox"/> Adequate training has been offered for Blackboard Learn.	<b>550</b>	<b>39%</b>
<input type="checkbox"/> I am aware of available training opportunities.	<b>705</b>	<b>50%</b>
<input type="checkbox"/> I would utilize Blackboard Learn more if I had more training.	<b>338</b>	<b>24%</b>
<input type="checkbox"/> When I need help with Blackboard Learn, support is available to me.	<b>790</b>	<b>56%</b>
<input type="checkbox"/> When I need specialized instruction, it is available to me.	<b>501</b>	<b>35%</b>
<input type="checkbox"/> I have not received training.	<b>171</b>	<b>12%</b>
<b>Total Respondents</b>		<b>1419</b>

**12.** Indicate the mobile devices and methods you use to access Blackboard Learn: [select all that apply]



	Response Total	Response Percent
Tablet with Browser	409	29%
Tablet with App	102	7%
Smartphone with Browser	364	26%
Smartphone with App	167	12%
N/A	772	54%
<b>Total Respondents</b>	<b>1419</b>	

**14.** Other than Blackboard Learn, have you used any other LMS?



	Response Total	Response Percent
Yes	586	36%
No	1033	64%
<b>Total Respondents</b>	<b>1619</b>	



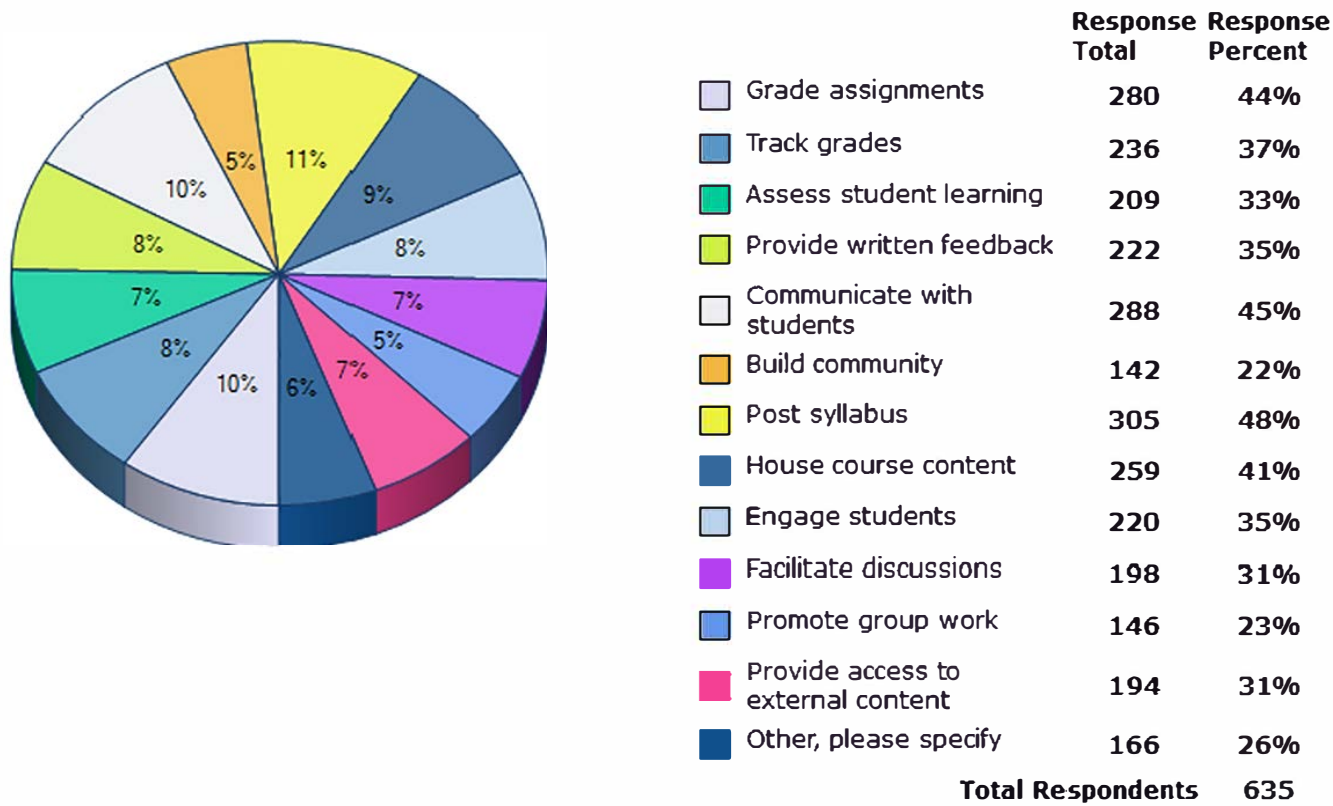
**15.** Which LMS are you using or have you used? [select all that apply]

	Previously	Currently	Response Total
Desire2Learn	71.43% (35)	28.57% (14)	49
Moodle	80.62% (208)	19.38% (50)	258
Canvas	67.43% (118)	32.57% (57)	175
Sakai	77.78% (28)	22.22% (8)	36
Google Classroom/G Suite	68.97% (60)	31.03% (27)	87
eCollege Learning Studio	95.92% (47)	4.08% (2)	49
Vista	98.79% (163)	1.21% (2)	165
WebCT	98.77% (240)	1.23% (3)	243
Home-grown	79.63% (43)	20.37% (11)	54
Moodle	81.16% (112)	18.84% (26)	138
		<b>Total Respondents</b>	<b>521</b>

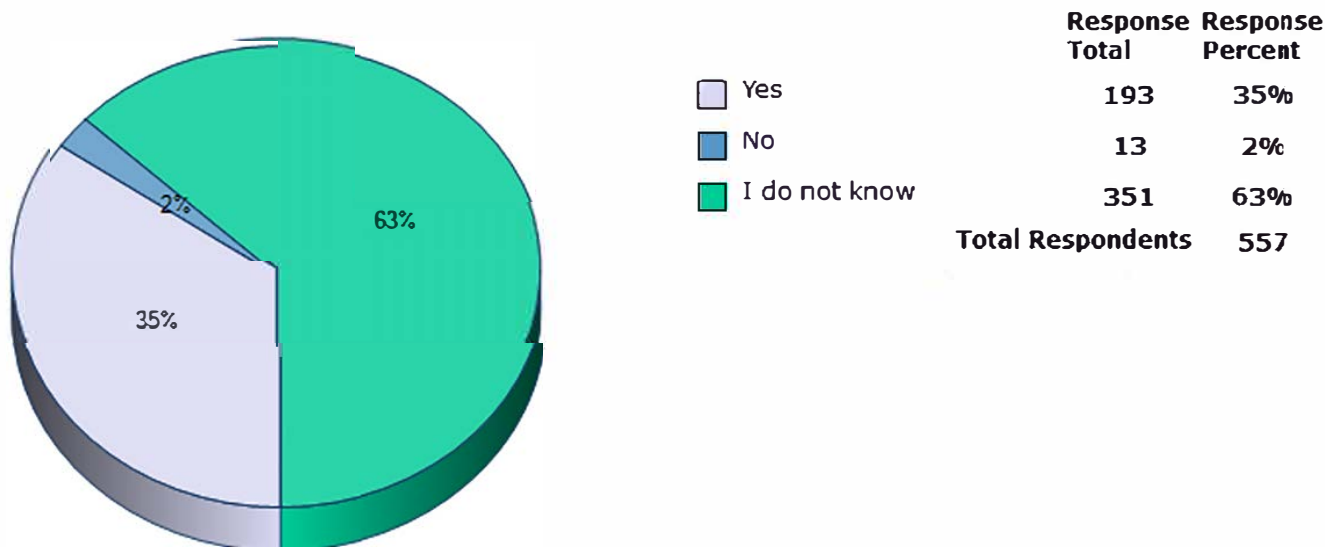
**16.** Please indicate the average number of course sections you taught per year using another LMS (other than Blackboard Learn - do not include sections that make use of Blackboard Learn):

	0	1	2	3	4	5	6	7	8	9	10+	Response Total
Inground	38.22% (214)	9.34% (52)	16.02% (91)	5.39% (30)	10.41% (58)	1.21% (7)	4.67% (26)	1.13% (6)	4.11% (24)	0.72% (4)	5.35% (30)	557
Hybrid	81.15% (452)	8.26% (46)	3.54% (20)	2.33% (13)	1.62% (9)	0.72% (4)	0.9% (5)	0.18% (1)	0% (0)	0% (0)	1.26% (7)	557
Online	55.07% (329)	10.59% (59)	10.95% (61)	3.59% (20)	5.71% (29)	1.52% (8)	2.37% (13)	6.54% (3)	0.36% (2)	0% (0)	5.21% (29)	557
											<b>Total Respondents</b>	<b>557</b>

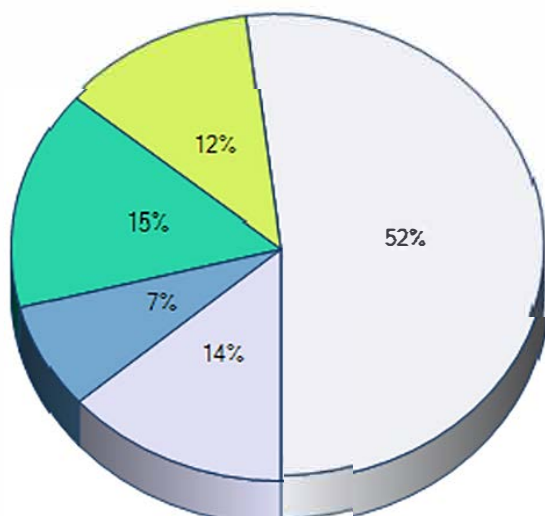
18. How are you using the other LMS in facilitation of teaching your course sections? [select all that apply]



19. Does the other LMS provide methods or tools to ensure your course sections are accessible to students with disabilities?

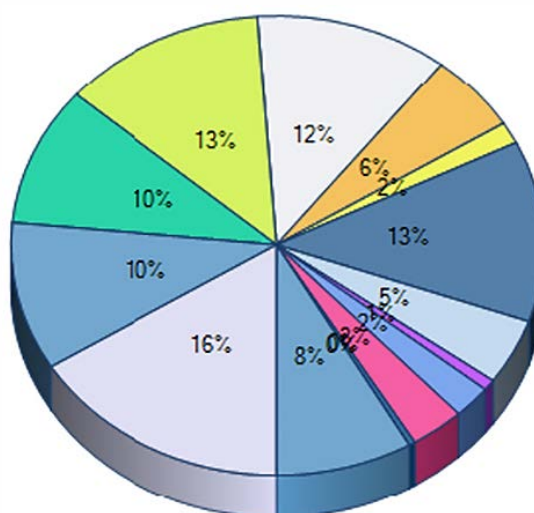


**20.** If you use a mobile device to access the other LMS, please specify the methods below: [select all that apply]



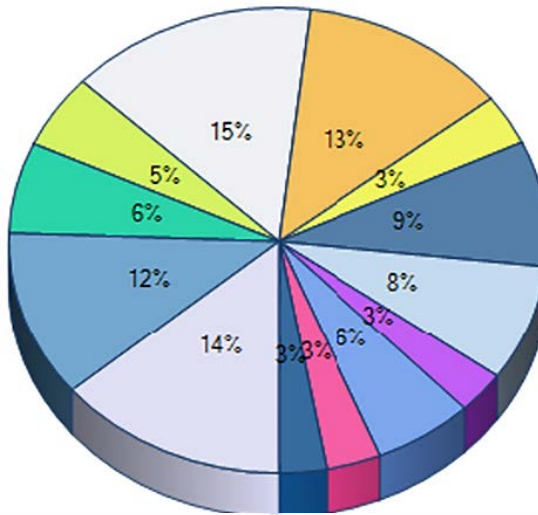
	Response Total	Response Percent
Tablet with Browser	101	16%
Tablet with App	55	9%
Smartphone with Browser	113	18%
Smartphone with App	89	14%
N/A	386	61%
<b>Total Respondents</b>	<b>635</b>	

**21.** Why have you not used a learning management system? [select all that apply]



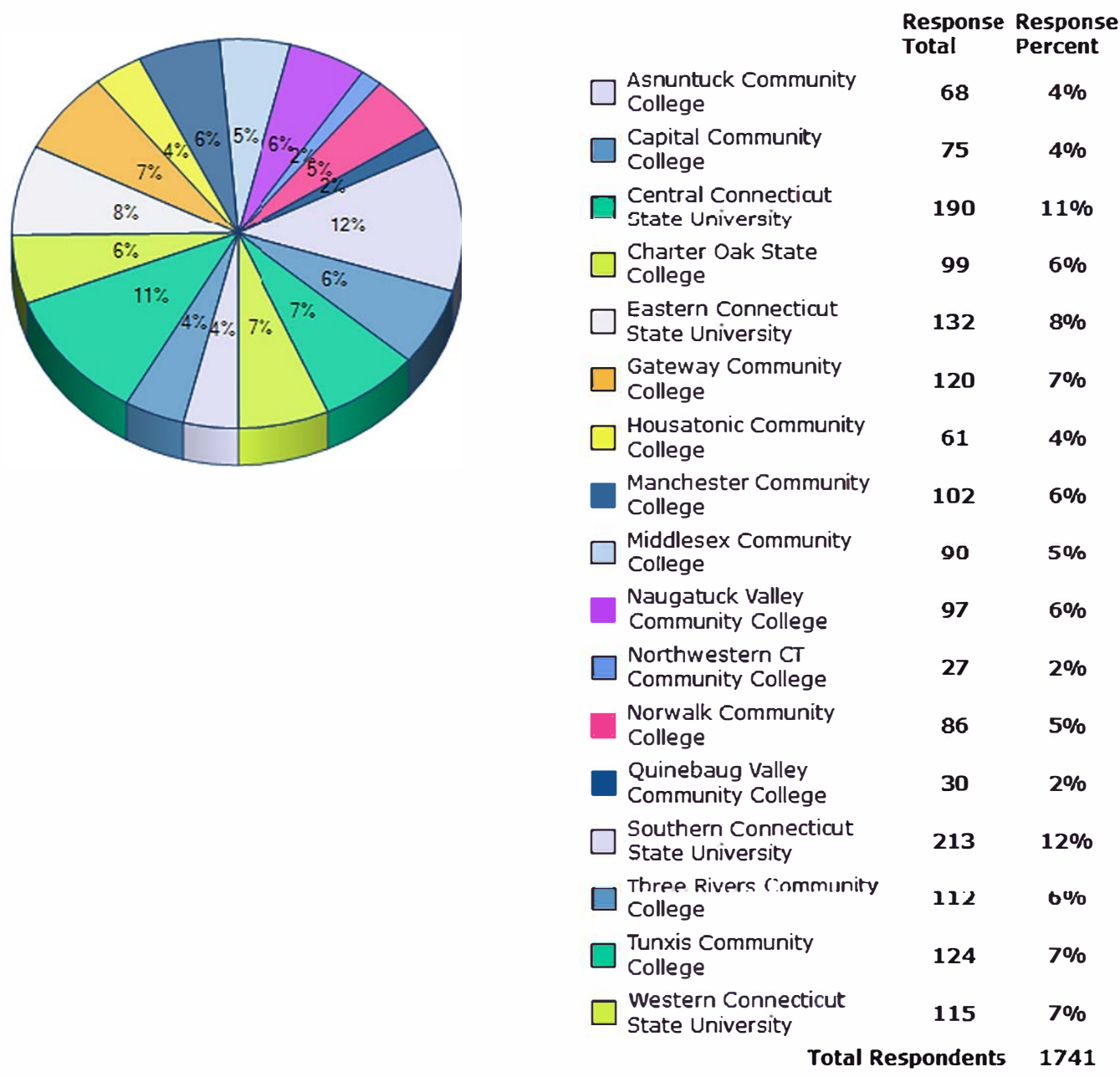
	Response Total	Response Percent
<input type="checkbox"/> I don't need to provide my course materials digitally.	84	26%
<input type="checkbox"/> There is no incentive for me to use.	54	17%
<input type="checkbox"/> I don't have time to learn it.	51	16%
<input type="checkbox"/> I don't know what it can do for me.	65	20%
<input type="checkbox"/> It doesn't fit my teaching style.	61	19%
<input type="checkbox"/> It's difficult and/or not user friendly.	29	9%
<input type="checkbox"/> It is inefficient, repetitive.	8	2%
<input type="checkbox"/> I haven't received adequate training.	66	20%
<input type="checkbox"/> It isn't reliable/there are performance issues.	24	7%
<input type="checkbox"/> It does not have adequate features.	4	1%
<input type="checkbox"/> It is too hard to learn.	12	4%
<input type="checkbox"/> Students complain/find it hard to use.	17	5%
<input type="checkbox"/> It's not well integrated with other campus systems.	2	1%
<input type="checkbox"/> It does not provide accessibility to students with disabilities.	0	0%
<input type="checkbox"/> Other, please specify	43	13%
<b>Total Respondents</b>	<b>325</b>	

**22.** Please indicate the opinions below that match your beliefs: [select all that apply]



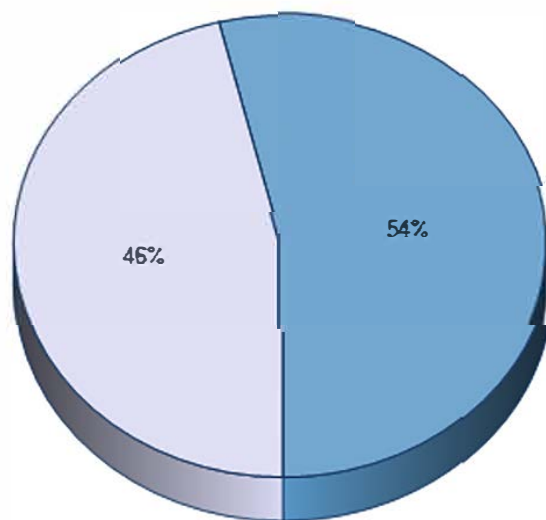
	Response Total	Response Percent
The best means to organize course materials and communicate with students is through learning management systems.	747	43%
I prefer to stay with Blackboard Learn.	629	36%
I prefer to stay with Blackboard Learn with major enhancements.	339	19%
I would prefer we consider open source solutions.	277	16%
It is important to have a universal, institutionally supported LMS used by all faculty and students so it is consistent for all.	799	46%
I can adapt to any solution chosen for use.	681	39%
Given the costs associated to any LMS, I believe there are cheaper alternatives.	188	11%
We should evaluate alternative learning management systems.	469	27%
I am concerned about the potential disruption of any LMS change.	439	25%
I am aware there will be migration work to change from Blackboard Learn, but I would still prefer to go to a new LMS.	158	9%
Should the opportunity arise, I am interested in piloting my courses in an alternative system.	321	18%
I would be interested in serving on an advisory committee to review alternative system options.	181	10%
I am not using nor planning to use any LMS.	153	9%
<b>Total Respondents</b>	<b>1743</b>	

**23.** Please select the CSCU institution this survey response is referencing [you may respond to this survey multiple times reflecting each institution you work for]:





24. Are you full-time or part-time?

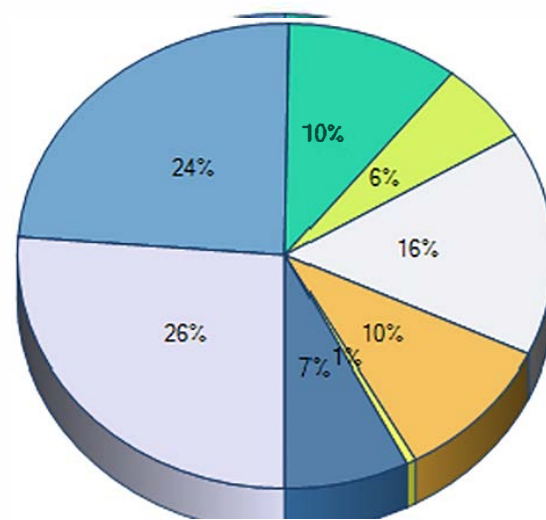


	Response Total	Response Percent
Full-Time Faculty	804	46%
Part-Time Faculty	937	54%
Total Respondents	1741	

25. Please estimate the number of course sections you teach per year (with or without LMS use):

	0	1	2	3	4	5	6	7	8	9	10+	Response Total
On-ground	14.08% (240)	7.93% (138)	19.08% (332)	7.23% (121)	17.12% (298)	3.23% (56)	10.06% (175)	3.45% (60)	9.83% (171)	1.01% (28)	5.98% (104)	1740
Hybrid	50.67% (1402)	8.34% (245)	5.52% (15)	1.21% (21)	2.56% (45)	0.4% (7)	0.46% (8)	0.12% (2)	0.29% (5)	0% (0)	0.4% (7)	1738
Online	51.75% (1100)	7.65% (166)	9.49% (150)	4.55% (79)	4.49% (78)	2.12% (40)	1.62% (53)	0.58% (10)	1.88% (24)	0.29% (5)	1.47% (18)	1738
Total Respondents												1740

26. Select your academic area:



	Response Total	Response Percent
Arts and Humanities	458	26%
Sciences, Engineering and Technology	419	24%
Business	181	10%
Education	99	6%
Social Sciences	274	16%
Health Sciences	174	10%
Vocational Sciences	10	1%
Other, please specify	130	7%
Total Respondents	1741	

