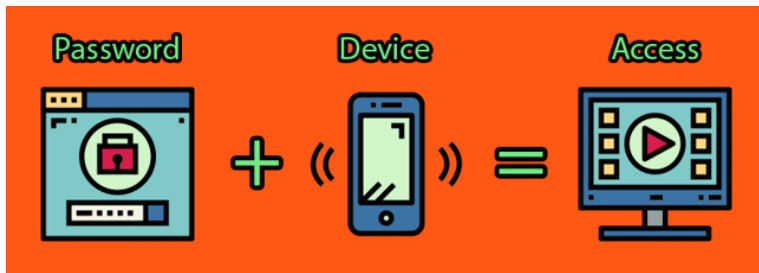## Multi Factor Authentication (MFA)

Multi-Factor Authentication (MFA), also known as 2-Step Authentication, is a Microsoft feature which allows you to better protect your account by requiring additional steps when signing in to your CCSU Office 365/email account.

Important Dates:
- 4/22/19 - MFA enforced for all student accounts
- 6/03/19 – MFA enforced for all faculty and staff accounts

Currently, we are in a voluntary enrollment period. To enroll your account into MFA, go to www.ccsu.edu/2step, log in with your Office 365 (CCSU email) account and follow the on-screen instructions.

We are also holding a few informational sessions and encourage you to attend:

- Tuesday, April 16th at 3 p.m. - Blue & White Room/Student Center
- Wednesday, May 15th at 1:30 p.m. - Philbrick Room/Student Center
- Thursday, May 30th at 1:30 p.m. - Philbrick Room/Student Center

ITC Updates

Single Sign On (SSO)

Single sign-on has been implemented for campus computers connected to the wired network which minimizes the need to use MFA. MFA also offers a "remember me" capability that allows devices to stay authorized for seven days before needing to authenticate again. This feature is great for mobile devices, laptops, and tablets which remain in your possession.

Adobe/Office – Changings Coming!

Microsoft Office – Plans are underway to move from Office 2016 to Office 365 Pro Plus for Windows and Office 2019 for Macs. There will be a voluntary upgrade path for office computers, to be determined. The plan is to have these upgrades in place in classrooms for the Fall 2019 semester.

Adobe – Adobe has changed their licensing model which we will be addressing with the upgrade to Adobe Creative Cloud 2019 over the summer. IT is still in the testing phase and will provide more information as it becomes available.

Chrome – New Default Browser

Chrome is the default browser in classrooms. This change will also be implemented in faculty and staff offices after Registration. With this change the default PDF viewer is also Chrome.

Blackboard no longer supports the us of Internet Explorer. Although it may work, not all functionality is available.

ITC Updates

▶ Fall Semester Preparation – Need Software?

Software is installed in classrooms as needed. Faculty are encouraged to check the classrooms ahead of time to ensure software needed is installed and functioning correctly.

To facilitate software installations in classrooms, please complete the online Software Installation Request for Classrooms/Labs request form from www.ccsu.edu/it/forms.html   When logging in to submit your request, you may be need to prefix your BlueNet username with ccsu_comp_srv.

For software that has been previously installed in a classroom, please allow 3 days. For new software that needs to be packaged and tested, please allow 3 weeks.

▶ Remember Microsoft Office is FREE on personal devices

With your Office 365 account, you have the ability to use the Microsoft Office applications (with some limited features) via the web giving you anytime access to these applications. You can also download Microsoft Office on up to 5 computer, as well as, 5 mobile devices. This includes the full versions of Access, Excel, InfoPath, OneNote, Outlook, PowerPoint, Publisher, and Word in both 32-bit and 64-bit versions. It also includes mobile applications for Windows, Android, and iOS devices. Please check the App store from your device.